

# *How do I "Force Quit" an application that freezes?*



*Try these steps in this order:*

- 1. Click on the application's name on the Menu Bar and select Quit from the drop-down menu.*
- 2. Simultaneously hold down the Apple/Option/esc keys. Select the application you want to force quit and click Force Quit. Select OK in the next dialog box.*
- 3. Restart the computer by selecting Restart under the blue Apple Menu.*
- 4. Shut down the computer. Try to shut it down using these methods in this order.*

*\*Selecting Shut Down under the blue Apple Menu.*

*\* Press and hold the power button on the right side of the computer for 6 seconds or until the computer screen turns black.*